

Candidate Quality Assurance Questionnaire

Providing an exceptional service to our candidates is crucial to the success of our business. To achieve this we welcome your comments, whether they are favourable or critical. To assist us in monitoring our service we would appreciate your confidential comments on the service that we provide by completing this questionnaire.

Please return your completed questionnaire by email to janette.withey@quay-people.co.uk or by fax to 020 7515 5177.

Name:						
Position:						
Company Name:						
Address:						
Direct Line:						
Email:						
What brought you to Quay People? <i>Please tick all that apply:</i>						
Reputation		Advertising		Recommendation		
Other (please give details)						
Please assess the following performance criteria:						
<i>Please tick relevant options</i>	Outstanding	Very Good	Good	Acceptable	Below Standard	Poor
Ability to understand your requirements						
Speed of service						
Accuracy in job matching						
Standard of bookings/vacancies						
Efficiency of our payroll						
How can we improve our service?						
What do you like most about Quay People?						
Would you use Quay People again?					Yes	No
As your sole agency?					Yes	No
Along with other agencies?					Yes	No
Along with other methods of recruitment? If so, please specify					Yes	No
Would you be happy to recommend Quay People to other people?					Yes	No
Would you be happy to recommend Quay People to other organisations?					Yes	No
Would you be happy to give a testimonial? If so please comment:						